



## FILTER OPERANDS

Field		Operand
Access Code; Charge Band; Charge Rate; CLI;	Dialled Number; DNIS; Tariff;	=
		Not equal to
		Matches
		Does not match

Field		Operand
Access Code Desc; Account Code Desc; Agent 1 <sup>st</sup> & 2 <sup>nd</sup> Desc; Charge Band Desc; Charge Rate Desc; Desk Desc; DNIS Desc;	Extension 1 <sup>st</sup> & 2 <sup>nd</sup> Desc; Location; Operator 1 <sup>st</sup> & 2 <sup>nd</sup> Desc; Pin Number Desc; Tariff Desc; Trunk 1 <sup>st</sup> & 2 <sup>nd</sup> Desc;	=
		Not equal to
		Matches
		Does not match
		Sounds like
		Does not sound like

Field		Operand
Account Code; Agent; Desk; Extension; Operator; Pin Number; Trunk;		=
		Not equal to
		In Group
		Matches
		Does not match

Field		Operand
Answer Delay; Cost; Duration; Handling Duration; Meter Pulses; Queue Delay; Start Time; Transfer Duration;		=
		Not equal to
		< Less than
		<= Less than or equal to
		> Greater than
		>= Greater than or equal to

Field		Operand
Area Code;		=
		Not equal to
		Is Country
		Is not country



Field		Operand
Call ID Number; Call Type; CLI Location; Day;	Feature;	=
	Filter; PBX; Tariff Currency;	Not equal to

Field	Operand
Flags;	Contains
	Does not contain

Field	Operand
OLI / TLI; Party 1; Party 2; Party 3; Party 4; Party 5; Party 6;	=
	Not equal to
	In Group
	Of Type
	Matches
	Does not match