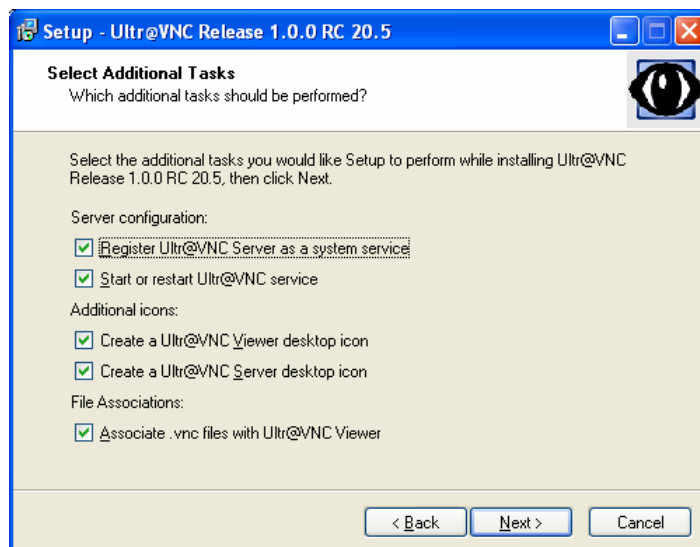
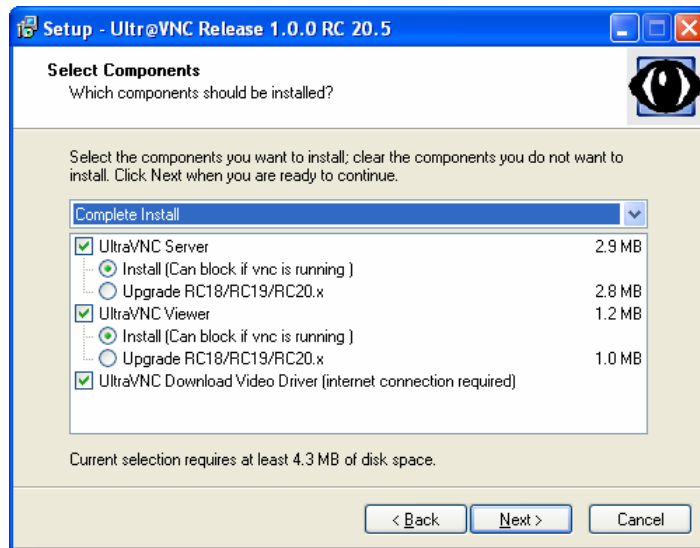


## How To ALLOW FOCOM TO SEE YOUR LUMBERJACK PC USING VNC

1. Install UltraVNC (<http://www.ultravnc.com>)
2. Ensure that the following checkboxes are selected,



VNC will then ask for a password to be set – set the password.

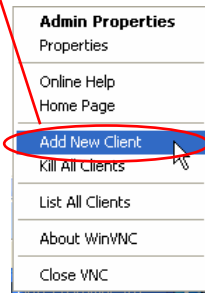
## ALLOWING FOCOM ACCESS

**EVERY TIME** you need to allow focom to access your LUMBERJACK server you will need to do the following steps – effectively you are connecting to focom.

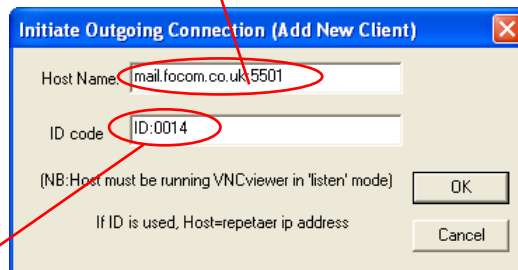
**Right click on the VNC server icon** – you should find the icon in the system tray – the blue eye, (If the icon is not in the system tray you will need to start the Ultra VNC server – the icon should be on the desktop)



and from the menu that appears select **Add New Client**



For the Host Name use support, not mail, enter **support.focom.co.uk:5501**



The ID code must start **ID:** followed by a number - and has to be the same on the VNC at focom for the connection to be made – it is probably easiest to use your extension number.

It is best to agree the ID code with focom before you add the new client – that way the VNC at focom can be “listening” for the connecting from your VNC server.

When focom have finished accessing your Lumberjack server and close their VNC the connection is broken.