

HOW TO ADD BANK HOLIDAY DATES TO TARIFFS

Different Tariff providers often charge a weekend rate for Bank Holidays – if you want to cost calls at the correct rate for the Bank Holiday then you have to add the Bank Holiday dates into Lumberjack.

In Lumberjack go to Tariff>Bank Holiday

Select the Tariff

Enter the date of the Bank Holiday (Day – Month – Year)

Select the day that the Bank Holiday will be charged as (most tariffs will change Bank Holidays as weekends).

Give the Bank Holiday a name – remembering to include the year.

Click [Add]

Carry on adding Bank Holiday dates for the year. You will need to add the dates for each tariff that will be charging the Bank Holidays at a different rate. Before these dates have any effect a Recache will need to be run. One runs overnight on your system, but you can force Lumberjack to run a Recache Now if you prefer.

When you add the dates for the next year you can [Remove] the Bank Holidays that have already gone.